



S MURRAY & CO

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MANUFACTURER'S STATEMENT OF ORIGIN FROM S MURRAY & CO LTD

5th July 2011



Dear Sir/Madam,

S Murray & Co is a long-standing British manufacturer of high quality, reusable surgical instruments. Family owned for four generations, our core values have been built on maintaining the quality of our production, caring for the welfare of our staff and perhaps most importantly, on putting the safety of the patient first.

In response to the BBC One Panorama programme "Surgery's Dirty Secrets" aired on Monday 27th June 2011, we feel it important to offer reassurance to our customers of the openness and integrity of our manufacturing processes.

Situated in Sheffield, our production is based on using only certified forgings in accordance to the specifications of ISO 7153-1 from trusted and approved raw material suppliers, predominantly from Germany. All the stainless steel we use is from raw material manufactured in Western Europe, with certificates of conformity and material analysis provided with every batch of forgings supplied.

Supported by a ten year guarantee, all instruments manufactured by S Murray & Co are subject to 100% final inspection, as well as being individually inspected prior to the hardening process. Over recent years, we have introduced magnifying loupes and microscopes into our production and quality control procedures to help minimise the risk from burrs and defects. Full traceability is maintained throughout production, with steel and hardening certificates retained for 10 years and traceability codes applied to each instrument to allow batch identification.

Above all, we extend an invitation to visit our factory and to witness at first hand the production processes we follow – from initial machining, through assembly to passivation and final polishing. A short video introduction to our factory is available through our web-site, www.smurray.co.uk, together with further information and quality certificates to download.

Our quality of product and care is very important to us and we would welcome the opportunity to discuss any of these issues further and to give trust and reassurance as to what the "S Murray CE" mark means and represents.

With kind regards,

Tristan Murray
Sales Director